Bradbeers

Enjoy your new carpet to the fullest



PROTECT6 CARPET CARE PLAN

6-Year Carpet Care Plan



Your carpet is part of everyday family life. Staining can arise, even when you take good care of your home.

Protect6 is a 6-year discretionary Carpet Care Plan provided by Staingard Protect in association with your retailer.

Protect6 is a discretionary Carpet Care Plan.

It is not an insurance contract or insurance product.

How Protect6 may help

1. Request assistance if something happens to your carpet within the 6-year care period
2. Where a Service Request is accepted, Staingard may arrange practical assistance
3. This may include advice, cleaning products, a technician visit or other support
4. Where appropriate, this may also involve cleaning, replacement or retailer credit



What is Protect6?

Protect6 gives you a simple way to request assistance if your carpet is affected by staining.

Where a Service Request is accepted, Staingard may arrange practical assistance depending on the circumstances and the applicable plan terms.







This may include

- Advice
- Cleaning products
- A technician visit
- Other practical support

Where appropriate, this may also involve cleaning, replacement or retailer credit.

staingard protect6™

What customers commonly request assistance for

Staining

- Food and drink spills
- Cosmetics, make-up or tanning products
- Bodily fluids
- Ink, paint or glue
- Dye transfer
- Wax or wax polish

These examples are illustrative of the types of matters customers may contact us about and do not limit Staingard Protect's discretion under the plan terms.





Taking care of your carpet

To help keep your carpet looking its best, we recommend that you:

- Follow the manufacturer's care guidelines
- Avoid direct heat or sunlight where possible
- Keep the carpet clean and properly maintained
- We recommend the use of our care products





How to request assistance

Please contact Staingard as soon as possible after noticing an issue and before attempting to clean your carpet, as this may affect the assistance that can be provided.

To learn more or request service scan the QR code, visit staingard.co.uk, or email protectservice@staingard.co.uk

Ask your sales consultant about Staingard Protect6!

Full terms and conditions are available online and from your retailer.

Important information

Protect6 is provided on a discretionary basis by Staingard Protect and is administered in accordance with the Protect6 terms and conditions.

Full terms and conditions are available online and from your retailer.

The Protect6 discretionary Carpet Care Plan is provided by Staingard Protect Limited and administered by Staingard Limited.





More information

protect6.co.uk/terms

protectservice@staingard.co.uk

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Scan for current Protect6 information and terms
protect6.co.uk/terms