Bradbeers

Enjoy your new furniture to the fullest



PROTECT6 FURNITURE CARE PLAN

6-Year Furniture Care Plan

Staining • Damage • Structural Issues

Furniture is part of everyday family life. Spills, scratches, pet mishaps and other issues can arise, even when you take good care of your home.

Protect6 is a 6-year discretionary Furniture Care Plan provided by Staingard Protect in association with your retailer.

Protect6 is a discretionary Furniture Care Plan.

It is not an insurance contract or insurance product.

How Protect6 may help

1. Request assistance if something happens to your furniture within the 6-year care period
2. Where a Service Request is accepted, Staingard may arrange practical assistance
3. This may include advice, cleaning products, a technician visit or other support
4. Where appropriate, this may also involve cleaning, repair, replacement or retailer credit





What is Protect6?

Protect6 gives you a simple way to request assistance if your furniture is affected by staining, damage or other matters set out in the plan terms.

Where a Service Request is accepted, Staingard may arrange practical assistance depending on the circumstances and the applicable plan terms.







This may include

- Advice
- Cleaning products
- A technician visit
- Other practical support

Where appropriate, this may also involve cleaning, repair, replacement or retailer credit.

staingard protect6™

What customers commonly request assistance for



Staining

- Food and drink spills
- Cosmetics, make-up or tanning products
- Bodily fluids
- Ink, paint or glue
- Dye transfer
- Wax or wax polish



Damage

- Rips, tears or punctures
- Burns, scuffs or scratches
- Chips or dents
- Pet damage
- Damage to glass or mirrors



Structural Issues

After the manufacturer's warranty has expired, customers may contact us about frame, mechanism, electrical, seam, stitching, foam, fibre, button or zip issues.



These examples are illustrative of the types of matters customers may contact us about and do not limit Staingard Protect's discretion under the plan terms.

Taking care of your furniture

To help keep your furniture looking its best, we recommend that you:

- Follow the manufacturer's care guidelines
- Avoid direct heat or sunlight where possible
- Keep furniture clean and properly maintained
- We recommend the use of our care products





How to request assistance

Please contact Staingard as soon as possible after noticing an issue and before attempting to clean or repair the item yourself, as this may affect the assistance that can be provided.

To learn more or request service scan the QR code, visit staingard.co.uk, or email protectservice@staingard.co.uk

Ask your sales consultant about Staingard Protect6!

Full terms and conditions are available online and from your retailer.

Important information

Protect6 is provided on a discretionary basis by Staingard Protect and is administered in accordance with the Protect6 terms and conditions.

Full terms and conditions are available online and from your retailer.

The Protect6 discretionary Furniture Care Plan is provided by Staingard Protect Limited and administered by Staingard Limited.





More information

protect6.co.uk/terms

protectservice@staingard.co.uk

01244 888 658

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Scan for current Protect6 information and terms
protect6.co.uk/terms